

PERSONAL DATA PROTECTION (GDPR)

Information on the processing of personal data

In the following text company MARPET sro, with its registered office at Slovenské jednoty 8, 040 01 Košice, ID number: 47 085 452, registered in the Commercial Register of the District Court of Košice I, section: Sro, file no. 32031 / V (hereinafter referred to as the "Company"), which operates Hotel Crystal, at Slovenské jednoty 8, 040 01 Košice (hereinafter referred to as the "Hotel").

The company is responsible for processing personal data obtained from you

- through this website www.hotelcrystal.sk (hereinafter referred to as the "Website"), especially in the accommodation booking section. This Personal Data Processing Information (the "Information") applies to the Website and related sub-sites operated by the Company (but not other websites);

- from the credit card authorization form

- from the accommodation form.

1. Data security

1.1 The Company has taken appropriate technical and organizational measures to protect personal data, which protect personal data from, inter alia, loss, manipulation or unauthorized access. The measures taken are subject to regular inspection and are continuously adapted to the latest state of the art. Should there be a breach of your personal data protection and such a breach of your personal data protection could lead to a high risk to your rights, we will inform you without undue delay within 72 hours of finding such a breach.

2. Collection and processing of personal data

2.1 We process personal data in accordance with the relevant data protection legislation, in particular Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of individuals with regard to the processing of personal data and on the free movement of such data, repealing Directive 95/46 / EC (General Data Protection Regulation) (hereinafter referred to as the "GDPR Regulation"). The provided personal data will be processed in the information system called PREVIO - hotel system for the needs of booking and provision of services (any services provided by the Hotel, but especially accommodation, catering and conference services) and the implementation of the contractual relationship. The Company processes your personal data that you provide only for a specific purpose.

3. Partners

3.1 The Company processes certain personal data with the support of contractually authorized intermediaries who ensure the administration, operation or service of individual systems for the provision of services. The partners have been carefully selected and take appropriate technical and organizational measures to ensure that the processing of your personal data is carried out in accordance with the requirements of the GDPR Regulation and that your rights are

guaranteed. Partners are not allowed to use the personal data provided for their own or commercial purposes or to provide it to third parties. The company does not provide address lists to third parties (eg publishers, direct advertising companies).

4. Legality of personal data processing

4.1 In terms of the title of the processing of your personal data, it may be their processing

- a) without your consent for the purpose of entering into a contractual relationship or because of a legitimate interest of the Company, or
- b) with your consent, while the form in which you enter your personal data, states the minimum purpose, scope and time of data processing.

5. Rights of the persons concerned

5.1 With regard to data processing, you may exercise the following rights that belong to you:

- a) you may request confirmation of whether and to what extent the Company processes your personal information;
- b) you can at any time request from the Company for repair, or completion of incomplete or incorrect personal data;
- c) you may require the Company to delete your personal data if the reason for the processing has ceased to exist, the processing is unauthorized, the processing interferes disproportionately with your legitimate protected interests or the processing is based on your consent and you have revoked it, but there may be other reasons that may prevent the immediate deletion of your data, e.g. statutory time limits for filing, ongoing proceedings, assertion, enforcement or defense of legal claims, etc .;
- d) you have the right to request from the Company a restriction on the processing of your data when
 - you deny the accuracy of this information for as long as the Company allows the accuracy of the information to be verified,
 - The processing of your data is unauthorized, but you will refuse to delete it and instead
 - you request a restriction on the use of data,
 - the Company no longer needs the data for the intended purpose, but you still need this data to assert, enforce or defend legal claims, or
 - you have objected to the processing of the data;
- e) you may require the Company to make your data available to you in a structured, common and machine-readable format, provided that the data is processed with your consent or for the purpose of fulfilling the contract and that the processing is carried out using automated procedures.

5.2 If you believe that the Company has violated the GDPR Regulations in processing your data and thereby violated your rights, you can contact the Company at the address of the responsible person gdpr@hotelcrystal.sk, or you can file a complaint with the relevant supervisory authority.

6. Acquisition and processing of anonymous data

6.1 The Company uses site usage analysis software on the Website, and by evaluating this information, it obtains important insights about user preferences that help improve the quality

of services. Specifically, each time you visit the Website, the following information is recorded indefinitely:

- the anonymous form of the IP address that sent the request;
- date and time of sending the request;
- the name of the viewed page resp. file;
- The link from which page you reached this page
- the browser and version of the browser you are using;
- the operating system you are using.

6.2 These data are evaluated for statistical purposes. At the same time, it is exclusively information that does not allow a connection with your person (you remain anonymous).

6.3 In connection with this, so-called cookies are also used. A cookie is a small text file that stores Internet settings and is downloaded by your web browser when you first visit the website. The next time the website is called up by the same terminal, the cookie and the information stored in it will either be sent back to the website that created it (First Party Cookie) or sent to another website to which it belongs (Third Party Cookie).

6.4 The following Cookies message is used on the website: "Current cookies are used when you visit this website. Click here to deactivate cookies. You have given us your prior consent to the use of cookies. Activation of cookies through the settings of your web browser is also considered consent. You can deactivate cookies on this site at any time. Please note that disabling cookies may limit the functionality of the site. "

6.5 Please note that due to the functionality of the website, legislative restrictions do not apply to the necessary cookies and cannot be deactivated. In order to deactivate these cookies, an "Opt-Out" cookie will be created in your browser so that your disagreement can be assigned. If you use a different browser or delete another computer or delete cookies, you must deactivate the cookies again.

7. Contact details of the responsible person

7.1 The Company has appointed a person responsible for the processing of personal data in the Company, to whom you can turn with suggestions and questions regarding the processing of personal data by the Company, and whose contact details are gdpr@hotelcrystal.sk.